

Sunshine Coast Major Projects

# Consultation and engagement insights summary

October 2023











Mooloolah River Interchange Upgrade



## About TMR's major project engagement

The Department of Transport and Main Roads (TMR) undertook an integrated engagement approach to four major projects on the Sunshine Coast.

This engagement provided the community the opportunity to find out more and provide feedback on the Direct Sunshine Coast Rail Line, Sunshine Coast Public Transport, Kawana Motorway and Sunshine Motorway, Mooloolah River Interchange Upgrade.

Consultation was undertaken between Wednesday 19 July to Sunday 20 August 2023. This engagement included a digital engagement platform with an opportunity to provide feedback through surveys, interactive maps and idea walls as well as face-to-face engagement with community and stakeholders.

The local knowledge gathered, identified a range of community challenges and priorities to inform each of the projects.



## Consultation and engagement summary



4.5 week consultation period



7 community information sessions

#### Engagement outcomes



Almost 61,000 views across 5 pages



More than 26,000 visitors



1660 contributions from 1233 contributors



Almost 500 people attended one of the 7 information sessions



## About TMR's major project engagement























#### Direct Sunshine Coast Rail Line Feedback snapshot

"Gosh build it already. This is way overdue. Having railway access through the Coast and on to Brisbane to avoid the highway would be amazing."

"Would also provide a great intra-region transport option within the Sunshine Coast...get some cars off the (now cluttered) local roads."

"I would like to use the trainline for appointments, recreation, work and study. I am very excited and may be able to be a one car household."

"Shortens travel time between Sunshine Coast and Brisbane for work and for recreational purposes. Less traffic and better for the environment."

"Commute to the UniSC Moreton Bay campus as well as Brisbane."

"Bike ride from my house to Birtinya Station, then rail to Maroochydore for work. Also, bike to Birtinya, rail to Brisbane to visit family."

544 responses

to survey

132 responses to stations

survey

64 responses to active survey

158 on the transport visioner tool

#### Key feedback themes:



Construction start date



Active transport



Corridor alignment



Improved travel times and less conjestion



Environmental impacts



Design suggestions



Visual/amenity impacts



Property impacts



Integration with Sunshine Coast Public **Transport** 



#### Direct Sunshine Coast Rail Line

88 per cent of respondents said the rail line would encourage them to use public transport more frequently.

89.29 per cent would read or listen to music while on the train, 38.59 per cent would work and 9.7 per cent would study, with the remaining respondents selecting 'other' activities such as 'quiet contemplative time', 'catching up on social media', 'watching the beautiful Sunshine Coast landscape go by', 'knitting', 'relaxing' and 'railfanning'.

#### Reasons for travelling on the rail line were:





For recreation and leisure

For work

To visit family and friends



For holidays and tourism



For general appointments



For medical appointments



For study



For other reasons

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### Sunshine Coast Public Transport

Feedback snapshot

"Public transport is
extremently limited
extremently limited
with 1 bus/hr. I'm blind
with 1 bus/hr. I'm blind
and spend thousands
and spend thousands
a year on Ubers. A
a year on Ubers. A
train and light rail is
necessary."

"Rapid public transport (light rail or bus) and heavy rail or must be prioritised over wasteful and congestion creating highway projects."

"I use public transport if I cant ride my bike, however it makes trips about 3-4 times longer than a car. I hope new services will be faster."

"Light rail would be great safe alternative for the kids to get around instead of having to drive them everywhere."

"Whatever the mass transit solution, it needs to be implemented ASAP and link with the heavy rail line. We need to think of future generations."

"Connecting
Maroochydore (CBD)
with Mooloolaba
beach (holiday/
lifestyle/destination)
is a great idea."

"I drive weekly to

Kawana, Mooloolaba

and Maroochy due to

and Maroochy due to

the lack of options.

the lack of be bad. We

traffic can be bad. We

need simple, effective

transport solutions."

"I think using electric

option as it provides

buses is the best

environmentally

friendly, cheaper to

construct bus lanes

and flexible routes."

344 responses to survey

88
comments
on the
visioner tool

185 pins on interactive map

#### Key feedback themes:



Reliability



Frequency



Option/mode preference



Accessibility



Affordability



Active transport



Design suggestions



Integration with Direct Sunshine Coast Rail Line

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#### Sunshine Coast Public Transport

Project elements of most interest to respondents included the preferred option/mode, closely followed by the corridor/route, and location of stops/stations.



#### **Greater reliability**

Was rated the top benefit of a better public transport system.



#### **Active transport**

Was ranked the most critical piece of infrastructure to support a future public transport system.



Primarily travelled by private car through the area, with the most common reason being convenience or having no other viable option.



Agreed or strongly agreed that many local trips were being made via major arterial roads.



Agreed or strongly agreed that local residents rely heavily on their private vehicles due to limited other transport options.



Agreed or strongly agreed that rapid urban expansion was an emerging issue for the Sunshine Coast.



Agreed or strongly agreed that traffic congestion on the Sunshine Coast was a frequent and regular issue.

More dependable services and increased frequency would entice more people to use public transport.



#### Kawana Motorway Feedback snapshot

"Get it done - I think
it will improve the
accessibility of the
Sunshine Coast and
improve the traffic
flow and congestion."

"Believe this is a good start in helping that area improve the congestion that is ever increasing."

"Encourage active and public transport instead."

"Active Transport links should be inclusive and accessible: walk/bike/

"Looks like a good design, well done."

"This is a Wellthought-out design and plan."

"Concept designs are good and very closely follow the original CAMCOS alignments. Corridor seems very narrow in places to accommodate a rail line."

"I support the project, but the environmental impact on Leacey's Bushland Conservation Reserve needs to be considered and factored into the design."

"You need to add
ramps to let traffic
head south from
northern interchange
and at the interchange
in line with Lake
Kawana Blvd."

### 88 responses to survey

#### Key feedback themes:



Environmental impacts



Public transport instead



Active transport



Traffic capacity



Design suggestions



Property impacts



Planning



Timing



### Kawana Motorway

Respondents were asked to provide comments on the concept design of Kawana Motorway.

31 per cent of respondents felt very strongly about public transport being a better alternative to Kawana Motorway. There were quite a few requests for heavy rail and clean energy buses. Most people who commented about rail are against light rail.

26 per cent of the respondents commented on the design of the motorway. Some people were happy with the proposed concept designs while others felt that a motorway would make the beautiful Sunshine Coast look like a concrete jungle.

The environment is important to 20 per cent of the respondents and many people are concerned about the impact that Kawana Motorway will have on the surrounding Kawana Forest Bushland Reserve. Feedback showed that respondents want the motorway but do not want to impact the surrounding bushland.

## Summary of responses from the community:



Felt public transport would be a better option



Commented on the design



Felt the environment was important



Felt the motorway would ease congestion



Commented on planning and timing



Said active transport needs to be included



Were concerned about property impacts

### Mooloolah River Interchange Upgrade

Feedback snapshot

"Get it done - I think it is needed to make the interchange easier, but also benefitting from having the Kawana Way link as well."

"This is a good design but all stages need to be fully completed before the real benefits are gained and traffic congestion significantly reduced."

> "During and after construction please

give flora and fauna

a high priority."

"An active transport connection from MRI to Kawana is an essential to fill the current missing link."

"As somebody who travels on this road daily and witnesses the near misses and congestion at almost all times of day, this project cannot be delayed."

"I'd like to understand road noise that will affect areas such as Brightwater, Mountain Creek." 7220 page views via Social

**Pinpoint** 

4967 page visits via Social Pinpoint

75 responses via Social **Pinpoint** 

#### Key feedback themes:



Improved safety by removing traffic weaving



Requests for immediate construction start



Improved active transport links



Reduced congestion /improved northsouth connectivity



Environmental impacts



Integration with other projects



Visual/amenity impacts



Noise attenuation



**Property** impacts

### Mooloolah River Interchange Upgrade

More than 250 items of feedback were received via the Social Pinpoint online engagement platform, email, telephone, and the community information sessions during the Sunshine Coast Major Projects consultation period.

The majority of the community recognises the need for the MRI Upgrade project to improve connectivity and safety and remove traffic weaving.

Many recognise that the project has been around for several years and have called for construction to begin immediately.

General feedback themes included timeframes, staging, connectivity, active transport, environmental concerns and noise attenuation.

At the information sessions, community members were interested to learn about the project and feedback received was generally positive, with a focus on when construction would commence.

Some feedback was less supportive for reasons such as property impacts, noise and inconvenience that construction may cause.

There were also some enquiries about environmental matters such as visual amenity and concern for local flora and fauna.

In response to community commentary, additional noise assessments are being undertaken. The height and make of the noise barriers will be determined during the detailed design phase once noise assessments have been completed. If a property is identified as requiring additional noise mitigation treatments beyond those delivered within the road corridor, the project team will consult directly with affected property owners.

More than seven km of new active transport infrastructure has been included in the design layout for pedestrians, bike riders and other pathway users throughout the project area. Following community feedback, the new shared pedestrian and bike rider facilities will be refined further during detailed design to provide safer, faster, and more direct connectivity.

Extensive environmental field investigations and studies started in March 2022 and are ongoing. As the design progresses, environmental measures will be considered and included where appropriate.

